

Care and Maintenance Instructions

INITIAL CARE INSTRUCTIONS

True Style Timber Windows & Doors strive to produce high quality products that will stand the test of time. We take care to provide you with the best timber for your joinery and prepare it for longevity: we treat all end grain with a water repellent timber preservative and factory-prime our paint-finish products to help protect them from potential water damage prior to painting.

However, timber is a natural material, sensitive to changes in temperature and humidity. Once the windows and doors leave our factory, it is imperative that the following care instructions be followed to protect your windows and doors from the elements.

- ✓ Within 24 hours of delivery, all doors and windows must receive at least two topcoats of paint or stain on all six surfaces, including the end grains.
- ✓ Do not paint windows and doors in dark colours – this attracts heat and can cause heat damage and warping.
- ✓ Prior to installation, doors and windows must be stored flat in a dry area. Do not store on concrete.
- ✓ Frames must be installed square and plumb to maintain factory set clearances.

Internal heating and cooling can also adversely affect internal doors, therefore the above care instructions apply to both internal and external doors and windows.

ONGOING MAINTENANCE

Regular maintenance of your windows and doors is required to keep them looking their best and performing optimally. This includes:

- ✓ Cleaning all surfaces, including hardware, with warm soapy water and drying thoroughly, at least once per year.
- ✓ Adhering to repainting or recoating instructions as specified by the manufacturer of your chosen paint or stain. Additionally, if paint splits, peels or cracks, the joinery must be repainted to protect the underlying timber.

For glass cleaning instructions, please refer to Australian Glass Group website:
www.australianglassgroup.com.au/residential/